



When CRYOPDP *saves lives in Africa*

The Challenge

To get urgent life-saving drugs to the patient in Harare, Zimbabwe from the UK. Limited airfreight capacity due to COVID, plus a problematic destination from a border control viewpoint...

The Solution

UK Operations team worked tirelessly around the clock with the shipper, the consignee, and all other service partners involved to process the shipment in good time under the highest priority despite all challenges (COVID, no flight, problematic border control in Zimbabwe, among other issues) with the patient at the center of everything.

*“We handle these type of shipments on the daily basis from and to the UK, the reason this case is a highlight is the feedback we received as per the below **“KEEPING THE PATIENT ALIVE”**”*

Alex Frumusache - hVIVO Director



The Feedback

Extraordinary feedback received from the Medical Doctor that cares for this particular patient:

“Dear All,

I want to thank you all for your different roles all ensuring that a human being has a chance of survival. I acknowledge receipt of the first consignment of drugs.

We are all the same side: keeping Ngoni alive.

The process will have to be repeated as the delivery is only the first out of many to keep Ngoni alive.

Regards,”